

## PRIVACY POLICY

This Privacy Policy outlines how Little Lamb Music collects, uses, protects, and manages the personal information obtained through our website and the provision of music therapy services. We are committed to maintaining the privacy and confidentiality of our clients and website visitors.

### 1. Information We Collect

#### 1.1 Personal Information

We may collect personal information from individuals visiting our website or engaging in our music therapy services. This information may include but is not limited to:

- Name
- Contact information (email address, phone number)
- Date of birth
- Address
- Health and medical information
- Billing and payment details

#### 1.2 Non-Personal Information

We may also collect non-personal information such as IP addresses, browser type, and other anonymous data to enhance the functionality and user experience of our website.

### 2. How We Use Information

We use the collected information for the following purposes:

- To respond to inquiries and provide information about our music therapy services.
- To schedule and manage music therapy sessions.
- To process payments and issue invoices.
- To customize and improve our website and services.
- To comply with legal and regulatory requirements.

### 3. Data Security

We are committed to ensuring the security and confidentiality of your personal information. We implement appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect.

#### **4. Sharing of Information**

We do not sell, trade, or rent personal information to third parties. However, we may share information with trusted third-party service providers who assist us in operating our website and delivering our services.

#### **5. Cookies**

Our website may use cookies to enhance user experience. Users can choose to set their web browser to refuse cookies or to alert them when cookies are being sent.

#### **6. Your Choices**

You have the right to access, correct, or delete your personal information. To do so, please contact us at [info@littlambmusic.com.au](mailto:info@littlambmusic.com.au).

#### **7. Changes to the Privacy Policy**

We reserve the right to update or modify this Privacy Policy at any time without prior notice. Any changes will be effective immediately upon posting on our website.

#### **8. Contact Us**

If you have any questions or concerns regarding this Privacy Policy, please contact us at [info@littlambmusic.com.au](mailto:info@littlambmusic.com.au).